

HEALTHY CLINIC ASSESSMENT

The Healthy Clinic Assessment (HCA) is the Colorado Rural Health Center's (CRHC) assessment of the basic business operations in a clinic.

This assessment analyzes your clinic's basic business operations, through staff interviews and observations, to identify opportunities for improvement and provide best practices for continued sustainability and growth. The assessment provides a more comprehensive picture of your clinic processes to recognize specific areas for improvement.

The Healthy Clinic Assessment is offered at no charge to your clinic as part of the Federal Medicare Rural Hospital Flexibility Program, designed to help strengthen the financial stability, operations, and efficiencies of rural facilities.

FOCUS POINTS:

During the assessment, CRHC staff will **visit on-site for a full day** and review your clinic's current processes and opportunities in following areas:

- Front Desk and Appointment Procedures
- Check-in and Check-out Procedures
- Visit Preparation
- Basic Clinic Operations and Human Resources Assessment
- Billing and Claim Submission and Coding Assessment
- Account Receivable Follow-up



AFTER THE ASSESSMENT:

Your clinic will receive a customized report developed by CRHC, which will include an action plan template, quality tools, recommendations and resources based on the assessment results and feedback provided.

The report is designed to help your facility identify best practices and potential action steps and/or services that would facilitate cost savings, an improved patient experience, and operational efficiency.

For more information contact:

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